Technical Report Writing

Overview

- Selecting effective report topics
- Using worksheets to plan projects
- Developing and proposing project plans
- Developing effective report drafts
- Revising drafts

3-Parts of Report Writing

Part 1: Proposal

- plan and propose project to instructor
- Part 2: First draft of report
 - conduct research and interpret findings
 - develop and design visual and textual content

Part 3: Revise and add formal elements

- revise draft (style, cohesion, and usage) for situation and audiences
- develop front and back matter

Students must identify

- a real client who
 - has a problem, need, or opportunity
 - has decision-making authority
 - is available to meet face to face (at least twice)

- An investigative focus on determining whether a solution is feasible.
 - Investigates whether X is a feasible solution to the client's problem. Makes a recommendation to implement or not implement X.
 - Investigates whether Y or Z is a more feasible solution to the client's problem. Makes a recommendation to implement Y, Z, or neither.

- An investigative focus on understanding a problem and identifying a plan of action for solving it.
 - Investigates why X occurred (or is occurring).
 Recommends a plan of action for resolving X.

- An investigative focus on convincing a client to implement a particular solution to solve a problem (or realize an opportunity).
 - Proposes that the client authorize the writer to implement solution X, which will solve the client's problem.
 - Proposes that the client consider an alternate method, procedure, or product for meeting an existing need.

Questions?

Suggested Topics

Topic Worksheet (linked on assignment page)

- Purpose: to help students
 - create a realistic plan for researching and developing their report
 - test the suitability of the topic
 - create a framework or research plan that will guide
 - their investigative efforts
 - their interpretive acts

Worksheet: Problem and Solution Analysis

- Analyzing problem
- Identifying goals and criteria for effective solutions
- Forecasting possible solutions

- Problem Analysis
 - Problem statement
 - Workplace context
 - Systems context
 - Negative consequences
 - Potential causes
 - Remedies in progress

- Criteria for Effective Solution(s)
 - Goals solution(s) should achieve
 - Criteria for evaluating solution(s)
 - Conditions constraining solution(s)

Solution Analysis

- How the solution solves the problem
- Negative consequences eliminated
- Positive consequences added
- How the solution compares to other solutions (possibly, how the solution compares to doing nothing)

Your Task

- Complete a topic worksheet for next week
 Each student presents a possible topic
- Present that topic to the class